

Living our Values



Our Vision

 Our community choosing to live the values.

Our Goal

 To be the market leader in premium rooflight products in Northern Europe.

Values Focus 18-19



- We hold ourselves and each other accountable for our words and actions.
- We don't blame, we learn and grow.



- We trust each other to make well-informed, responsible decisions.
- We continuously challenge the norm to innovate, improve and implement change.

Annual Focus 18-19:

1. Deliver the budget through values focus, performance management, effective coaching and teamwork.
2. Deliver process excellence across the business.
3. All four NPD 1 products ready for launch.
4. Optimise the product portfolio.
5. Lay the foundations for sales in Northern Europe.

Growth Strategy 19-22:

1. Bring to market the NEU Cladding System.
2. Identify and develop further novel, elegant and useful building products.
3. Efficiently transition the business to the NPD 1 system.
4. 20% of turnover from Northern Europe sales.
5. Deliver process excellence across the business.

The Rooflight Company © June 2018

Policy Statement

- This policy provides a framework for setting quality objectives.
- Our aim is to grow a thriving and sustainable business through leading the industry in Customer intimacy, Operational Excellence and Product & Service Leadership.
- We are committed to providing high quality products and after-sales service that fully meet the needs of our customers whilst meeting industry sector-related statutory, regulatory and other applicable requirements including LPS 1175.
- We recognise the importance of maintaining our accredited certification of internationally recognised standards of quality. The company and employees are committed to continually improve and enhance our quality performance through our quality management system. This is achieved through our objectives and targets created to ensure intended outcomes are met.
- The company's activities, products and services are documented within our management system to control risk and ensure our quality standards are met.
- This policy statement is communicated to all personnel within the organisation and is reviewed at regular intervals.

All employees are aware of their responsibilities within our management system standard and are committed to its future success. The company supports the appropriate training to ensure the required skills are to the levels expected. This policy will be available to our external interested parties where appropriate.

Signed

- Managing Director

Signed

- Operations Director

Signed

- Design Director

Dated: 1st June 2018